



December 12, 2011

Via Email and Fax

Thomas M. Dethlefs
Counsel
CenturyLink
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Re: NTS Services Corp.- Notice per Section 13-515(c)

Dear Tom:

As you know, NTS Services Corp. ("NTS") has a history of service issues with Gallatin River Telephone Company ("Gallatin"). Many of these issues remain and continue to inhibit NTS' ability to compete in Pekin, Illinois and surrounding communities. Since CenturyLink's acquisition of Gallatin, NTS personnel have held repeated discussions with CenturyLink employees addressing the issues. NTS even sought informal mediation assistance from Illinois Commerce Commission staff. Frustrated by the lack of progress, NTS filed, but later withdrew a formal complaint in November 2010.

To date, the issues raised in last year's complaint have not been addressed by CenturyLink. Enclosed is a draft of a formal complaint that NTS intends to file if the issues can not be immediately cured. Pursuant to Section 13-515(c) of the Illinois Public Utilities Act, please consider this letter formal notice of the violations that NTS alleges that CenturyLink continues to engage in. Please provide a cure to these issues by the close of business on December 14, 2011. If CenturyLink does not provide acceptable cures by that date, NTS will proceed with filing the attached complaint no later than December 16, 2011.

Please forward this to the appropriate CenturyLink counsel if you will not be handling this matter. If you have any questions, please contact me.

Sincerely,

Kristopher E. Twomey
Counsel to NTS Services Corp.